

Tariff Regulations and General Terms and Conditions for Flughafen Düsseldorf Ground Handling GmbH (FDGHG)

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1. Contact Details and General Information

1.1 Address

Address

Flughafen Düsseldorf Ground Handling GmbH
Flughafenstraße 66
40474 Düsseldorf

Postal address

Flughafen Düsseldorf Ground Handling GmbH
Postfach 30 03 53
40403 Düsseldorf

1.2 Contact

General inquiries

Tel.: +49 (0) 211 / 421 – 52000
Fax: +49 (0) 211 / 421 – 52110

e-mail: Kontakt@groundhandling-dus.de

Settlement contact

Ms Sabine Falk - Sabine.Falk@dus.com
Ms Emma Katharina Alway - Emma-Katharina.Alway@dus.com
Ms Angelika Thiel - Angelika.Thiel@dus.com

1.3 Commercial Register

Amtsgericht Düsseldorf, HRB 49604

1.4 VAT No.

DE 813 956 134

1.5 Bank Details

Stadtsparkasse Düsseldorf
BLZ 300 501 10
Konto 58 011 677
IBAN DE36 3005 0110 0058 0116 77
SWIFT DUSSEDD

Commerzbank AG, Düsseldorf
BLZ 300 400 00
Konto 188 530 00
IBAN DE92 3004 0000 0188 5300 00
SWIFT COBADEFF

2. General Terms and Conditions

Unless otherwise agreed, the following General Terms and Conditions shall apply to services provided by FDGHG (Handling Company) without a prior and detailed written contract for users at Düsseldorf Airport:

2.1 Liability and Indemnity

2.1.1 The Handling Company carries out the services, which are to be delivered, using trained personnel, as well as with systems and equipment, which correspond to the requirements of the traffic and the standards usual in international aviation. Special services (see §5) are delivered according to availability of personnel and equipment. If overlaps result in the handling, due to unannounced or late aircraft, the Handling Company then reserves the right to handle the scheduled and announced aircraft with priority.

2.1.2 The Handling Company undertakes to conclude a liability insurance, which covers the following insured sums:

- personal injuries: 1,000,000 Euro
- property damage: 1,000,000 Euro
- pecuniary loss: 500,000 Euro per incident and up to a maximum of EUR 1 million per calendar year

2.1.3 The liability of the Handling Company for damages, which arise in connection with the services to be delivered by it, is always limited to the extent of the insurance cover in accordance with German Law. Other conditions apply only if damages arise due to deliberate action or due to grossly negligent behavior of the Handling Company and/or their agents or if cardinal contractual obligations are violated, or in cases in which a person's life, body or health is injured. In this case, however, damages are excluded with respect to lost profits and/or indirect property damages.

2.1.4 In addition, the liability of the Handling Company with regard to the Carrier does not extend beyond the Carrier's liability with regard to their contractual partners. The Carrier additionally indemnifies the Handling Company from claims of third parties, including all costs which arise in connection with the services taken over by the Handling Company, unless the claims are based on deliberate action or are due to grossly negligent behavior or the violation of cardinal obligations of the Handling Company and their agents, or in cases in which a person's life, body or health is injured.

2.1.5 In addition, the Handling Company is not liable for damages which arise as a result of labor disputes, force majeure or other reasons which lie beyond the influence of the Handling Company.

2.2 Settlement

2.2.1 Handling charges are to be paid in EUR cash upon arrival in favor of the Handling Company to the Duty Traffic Management of Flughafen Düsseldorf GmbH.

2.2.2 Handling charges can be paid subsequently or deviant subject to prior written agreement with the Handling Company. This is based on the necessary condition that a sufficient security is initially made available to the Handling Company (bank guarantee, deposit/security guarantee or on time prepayment).

- 2.2.3 Prepayment needs to be received at least three (3) working days prior to the respective flight event on to the Handling Company`s account in order to be a valid security pursuant to § 2.2.2. Otherwise handling charges must be paid cash upon arrival to the Duty Traffic Management of Flughafen Düsseldorf GmbH pursuant to § 2.2.1 by the crew/the customer`s employees on location.
- 2.2.4 The Handling Company is entitled to interrupt or to refuse the aircraft handling at any time if payment has not been received in due time pursuant to para. 2.2.1 or in case of a prior written agreement about a different form of payment pursuant to para. 2.2.2 even without any sufficient security.
- 2.2.5 Prepayments are settled in the respective following months after finishing all accounts. The customer as well as the Handling Company must settle payment variances immediately.
- 2.2.6 The fees are charges in the sense of section 10, para. 1 of the VAT act. VAT is to be paid additionally by the customer.
- 2.2.7 Discounts will not be granted.
- 2.2.8 In case a handling agent is entitled to do the payment, the Handling Company must be informed accordingly in advance.

For information regarding settlement please contact one of the following parties:

Ms Sabine Falk	- Sabine.Falk@dus.com
Ms Emma Katharina Alway	- Emma-Katharina.Alway@dus.com
Ms Angelika Thiel	- Angelika.Thiel@dus.com

2.3 Final Provisions

- 2.3.1 If one or more provisions of this agreement is unenforceable due to reasons other than the regulations concerning the general terms and conditions, such unenforceable provision will not affect the enforceability of the remaining provisions of this agreement. The parties are obliged to do everything necessary to replace the unenforceable provisions with valid ones that best meet the business purpose of the unenforceable provisions.
- 2.3.2 Side agreements to this contract are valid only if agreed to in writing. The same shall apply to later modifications or amendments of this agreement not entered into by the legal representatives of or persons with power of representation for the party concerned.
- 2.3.3 This agreement is governed by German law. Any dispositive international law shall not apply. The language of the agreement is German.
- 2.3.4 The place of performance is Düsseldorf, Germany.
- 2.3.5 Any dispute arising out of or in connection with this agreement, even such out of bills of exchange, cheques or non-contractual claims like tort, shall be heard exclusively at the place of jurisdiction in Düsseldorf, even if para. 29a ZPO (i.e. German Code of Civil Procedure) should not apply. This applies especially to disputes concerning property law. All dispositive places of jurisdiction (like para. 25 ZPO) shall be excluded too.

3 Schedule of Standard Services

The AHM 810 Annex A number codes (acc. Version 2019) listed in the following are only provided for orientation. The individual services deviate from the original AHM text.

3.1 Baggage Handling

3.1.1 Baggage handling in the baggage sorting area / 3.1.1 (a)

3.1.2 Preparation for delivery onto flights bulk baggage / 3.1.4 (a) and ULDs / 3.1.4 (b)

The basis includes the sorting by one separation, e.g. local/transfer baggage. Further separations will lead to a special service charge or a surcharge respectively. 3.1.2 R, 3.1.3 R

3.1.3 Unloading of bulk baggage / 3.1.6 (a) and ULDs / 3.1.6 (b)

3.1.4 Delivery to claim area baggage / 3.1.7 (a) and out of gauge / 3.1.7. (b)

3.1.5 Provision of transport of transfer baggage to the sorting area of the receiving carrier / 3.1.8 (a) (3)

3.2 Parking

3.2.1 Provision, positioning and / or removal of wheelchocks / 3.3.1

3.2.2 Provision, positioning and / or removal safety cones / 3.3.2 (6)

3.2.3 Single connection and removal of fixed ground power at terminal position / 3.4.1 (c) (2)

3.2.4 Provision and operation of GPU for supply of necessary electrical power at a remote position for a maximum of 60 min. after ONB and 60 min. prior to STD/ETD / 3.4.1 (a)(c) (1)

End of use of the GPU is to be reported by telephone (ext. -52312) or fax (ext. -52319) to the Handling Company dispatching. Additional time or orders will be charged separately.

3.3 Safety Measures

Immediate reporting of all damages noted on or in the aircraft or its load to an authorized representative of the carrier, without regard for cause or time of occurrence.

3.4 Loading and Unloading / Embarking and Disembarking

3.4.1 Provision of one passenger stairs for a maximum of 60 min. after ONB and 60 min. prior to STD/ETD / 3.6.1 (a)(1)

End of use of the steps is to be reported by telephone (ext. -52312) or fax (ext. -52319) to the Handling Company dispatching. Additional time or orders will be charged separately.

3.4.2 At terminal position operation of passenger bridge (once per turnaround) / 3.6.1 (c) (3)

3.4.3 Provision of passenger transport between aircraft and/or terminal buildings at the airport at a remote position / 3.6.2 (a)(1)

As a standard, one drive per 65 passengers is planned. Additional drives – e.g. transportation of LMC passengers, unaccompanied minors (inbound) R3.6.1 (a)(1) or crew members / 3.6.2 (a)(2) – can be provided at a special service charge.

The separate transport of unaccompanied minors (outbound) and disabled persons does not constitute a part of the services within the scope of these ground handling services.

3.4.4 Provision of equipment for loading and/or unloading / 3.6.3 (a)

3.4.5 Delivery and collection of baggage and mobility devices (e.g. wheelchairs) at aircraft doors / R3.6.4 (a)

3.4.6 Provision of equipment for the transport and the assembly of baggage / 3.6.5 (a)(1) and for a single transport of cargo / 3.6.5 (a)(2), including cargo documents.

LMC drives, other additional drives or the separate transportation of cargo documents will be charged separately. LMC drives come up when baggage is available within the sorting area less than 20 min. prior to STD/ETD and is delivered to the aircraft by extra drive.

Additional escort of valuables on the airport grounds is carried on request and is charged extra. / R3.6.9 (a)(2)

3.4.7 Unloading of loading (baggage, cargo and ballast) from aircraft / 3.6.6 (a-b)

Return of lashing materials to the carrier. Care-taking ends after storage following completion of aircraft handling. / 3.6.6 (a)

3.4.8 Single loading and securing of load in the aircraft. / 3.6.6 (c)

Lashing materials will be provided by the carrier. / 3.6.6 (c)

No-show passenger baggage will be unloaded at a surcharge depending on amount of work required. / R7.1.4 (a)(4)

3.4.9 Operation of in-plane loading system / 3.6.6 (e)

3.4.10 Redistribution of load in the aircraft. Surcharges will be raised for considerable extra work. / 3.6.6 (d)

3.4.11 Opening, closing and securing of aircraft hold doors / 3.6.7 (a)

3.5 Interior Cleaning (3.10)

	Transit Cleaning*	Night-Stop-Cleaning
Cock-pit	As required, removal of waste and soiling as well as cleaning of cockpit floor only if requested and in the presence of an airline representative.	Removal of waste and soiling, as well as cleaning of cockpit floor in the presence of an airline representative.
Cabin	<ul style="list-style-type: none">- collection of litter- thorough vacuuming of floor- folding and stowing of individual blankets	<ul style="list-style-type: none">- collection of litter- thorough vacuuming of floor- if required, cleaning of inside cabin window- folding and stowing of individual blankets and pillows
Seats	<ul style="list-style-type: none">- cleaning of seats and seat-back pockets- emptying of ash trays- cleaning of seats- arranging of seat-belts- wiping of seat-back tables as required	<ul style="list-style-type: none">- cleaning of seats and seat-back pockets- emptying of ash trays- brushing off of seats- arranging of seat-belts and putting seats back into upright position- damp-wiping of seat-back tables
Galley	<ul style="list-style-type: none">- emptying refuse bins- replacement of waste bin bags (provided by carrier on board)- wiping of working surfaces- damp-wiping floor	<ul style="list-style-type: none">- emptying refuse bins- replacement of waste bin bags (provided by carrier on board)- cleaning of stowage areas / interiors- cleaning of working / all outer surfaces- wiping out ovens / refrigerators- damp-wiping floor
Toilets	<ul style="list-style-type: none">- emptying refuse bins- emptying ash trays- collection of other rubbish- damp-wiping of floors- cleaning and disinfecting of toilets- cleaning and disinfecting of washbasins	<ul style="list-style-type: none">- emptying and cleaning refuse bins- emptying ash trays- collection of other rubbish- damp-wiping floors- cleaning and disinfecting of toilets and funnels- cleaning and disinfecting of washbasins / fittings- cleaning and disinfecting of walls- cleaning and disinfecting of deposit areas- cleaning and polishing mirrors

* Transit cleaning to the extent that this can be done during available ground time

3.6 Moving of aircraft

Provision of tow-in and/or push-back tractor / 3.8.1 (a). Push-back of aircraft.

Tow-bar to be provided by the carrier. / 3.8.2 (a).

Towing, including positioning and preparation is limited to 20 minutes. Additional time or repeat drives will be invoiced separately.

3.7 Ground Support (Water Supply and Disposal)

3.7.1 Provision of toilet service (once per turnaround) / 3.11.1 (a)(1).

Emptying and flushing of toilet and replenishing of flushing water. Chemical additives can be provided on request and for a special service charge.

3.7.2 Provision of potable water service and replenishing of water tanks with drinking water (one per turnaround)/ 3.12.1 (a)(2).

R = On request and for a special service charge

4 Tariff Regulations for Standard Services

4.1 Passenger Aircraft

Basic Charges by Aircraft Type – All prices in Euro

Aircraft Type		Passenger Aircraft			
		Transit Handling		Night-Stop Handling	
		Terminal Position	Remote Position	Terminal Position	Remote Position
A220-100	€	1,255	1,510	1,555	1,875
A220-300	€	1,380	1,635	1,700	2,020
A318	€	1,255	1,510	1,555	1,875
A319	€	1,380	1,635	1,700	2,020
A320	€	1,600	1,855	1,970	2,290
A321	€	1,800	2,115	2,205	2,600
A321 Container	€	1,670	2,005	2,065	2,465
A330-200	€	3,345	3,795	4,140	4,700
A330-300	€	3,690	4,140	4,590	5,150
A340-200	€	3,345	3,530	4,140	4,375
A340-300	€	3,440	3,700	4,300	4,625
A340-500	€	3,565	3,940	4,590	5,060
A340-600	€	3,815	4,300	4,765	5,375
A350-800	€	3,565	4,040	4,140	4,750
A350-900	€	3,875	4,365	4,775	5,390
A350-1000	€	4,250	4,790	5,240	5,910
A380-800	€	6,190	6,675	7,735	8,345
ACJ	€	1,140	1,270	1,420	1,585
AN74	€		890		1,120
AN148	€		1,080		1,290
AT42 / AT425	€		675		855
AT72	€		890		1,120
ATP	€		890		1,120
B717	€	1,255	1,435	1,550	1,790
B737-2/A/M	€	1,215	1,470	1,510	1,740
B737-3 / 7	€	1,380	1,635	1,700	2,020
B737-4	€	1,600	1,855	1,970	2,290
B737-8	€	1,680	1,935	2,075	2,400
B737-5 / 6	€	1,225	1,410	1,510	1,735
B737-9	€	1,800	2,115	2,205	2,600
B747-4	€	5,340	5,825	6,675	7,285
B747-8	€	5,565	6,050	6,955	7,565
B757-2	€	1,975	2,350	2,485	2,955
B757-3	€	2,560	3,010	3,165	3,730
B767-2	€	2,560	3,010	3,165	3,730
B767-3	€	2,890	3,340	3,619	4,185
B767-4	€	3,345	3,795	4,140	4,700
B777-2	€	3,565	4,040	4,140	4,750
B777-3	€	3,875	4,365	4,775	5,390
B787-800	€	3,440	3,700	4,300	4,625
B787-900	€	3,565	3,900	4,455	4,875

Aircraft Type	Passenger Aircraft				
		Transit Handling		Night-Stop Handling	
		Terminal Position	Remote Position	Terminal Position	Remote Position
B787-1000	€	3,750	4,100	4690	5,130
BA31 / 32	€		250		310
BA41	€		415		525
BA46-0 (RJ100/115)	€	1,195	1,345	1,480	1,670
BA46-1 / 7	€	935	1,115	1,165	1,390
BA46-2	€	1,140	1,320	1,415	1,640
BA46-3	€	1,195	1,375	1,480	1,710
BA46-8	€	1,140	1,320	1,415	1,640
BA74	€		780		975
BBJ	€	1,140	1,270	1,420	1,585
BBJ2	€	1,390	1,520	1,730	1,895
BE 02 / 10 / 20 / 80 / 90 / 99	€		220		270
C130 / C160	€		1,095		1,370
C310 – C560	€		220		270
CL60	€		220		270
CL65	€		675		855
CL70	€		1,080		1,370
CRJ9	€		1,285		1,625
CRJ1000	€		1,360		1,715
D328 / D3283	€		415		525
DA90	€		220		270
DH8-1 / 2	€		570		700
DH8-3	€		675		855
DH8-4	€		890		1,120
DO82	€		220		270
E120	€		415		525
E135	€		635		805
E145	€		675		855
E170	€	935	1,035	1,165	1,290
E175	€	935	1,065	1,165	1,330
E190	€	1,195	1,375	1,480	1,710
E195	€	1,195	1,345	1,480	1,670
FK100	€	1,165	1,350	1,445	1,675
FK27	€		675		855
FK281	€		890		1,120
FK282 /FK284	€		1,115		1,390
FK50	€		675		855
FK70	€	935	1,115	1,165	1,390
G2 / G4	€		220		270
HS25	€		250		310
L1015	€	3,345	3,830	4,140	4,750
LR 31 / LR35 / LR55 / LR60	€		220		270
MD80-1/2	€	1,545	1,800	1,910	2,230
MD80-3/8	€	1,545	1,800	1,910	2,230
MD80-7	€	1,325	1,580	1,640	1,960

Aircraft Type		Passenger Aircraft			
		Transit Handling		Night-Stop Handling	
		Terminal Position	Remote Position	Terminal Position	Remote Position
MD903	€	1,545	1,800	1,910	2,230
ND26	€		490		620
P180	€		220		270
PA31 / PA34 / PA42 / PA46	€		220		270
SB20	€		675		855
SF34	€		490		620
SH33	€		395		495
SH36	€		490		620
SW3 / SW4	€		220		270
TU154	€	1,680	1,935	2,075	2,400
TU204	€	1,975	2,350	2,485	2,955
TU214	€	1,800	2,175	2,205	2,670
YK42	€		1,385		1,740

4.2 Cargo aircraft and loading of heavy goods

Details regarding the handling of cargo aircraft and the corresponding handling charges are to be obtained by e-mail (Kontakt@groundhandling-dus.de).

The same applies to the loading of heavy goods. Special equipment needed to load heavy goods will be charged as per "Schedule of Special Service Charges".

4.3 Surcharges/Discounts on Basic Charges

4.3.1 Split Handling

Transit handling requiring more than 90 min. between landing (on block) and departure (off-block) will be subject to a 12% surcharge to handling charges, wide-body aircraft (AN124, B747, B767, B777, B787, A300, A310, A330, A340, A350, IL86, IL96, L101) will be subject to a surcharge only if 180 min. between landing and departure are exceeded.

4.3.2 Discount in case of ferry flights

In case of ferry flights the following discounts will be granted:

- Ferry in / live out: ./ 30% (cleaning services not included)
- Live in / ferry out: ./ 30%

4.4 Charges for Unscheduled Handling Services

4.4.1 Increased or reduced handling volumes

Aircraft requiring less than the normal work load for handling will be subject to the same charges as in Sect. 4.1 above. The same applies to aircraft requiring additional un-/loading work volumes.

4.4.2 Return of aircraft after handling

Handling charges will not be raised whenever only the crew and passengers leave the aircraft upon return of a handled aircraft. However, if un-/loading procedures are required, handling charges of 100% will be invoiced again.

4.4.3 Cancelled flights

If the Handling Company is informed less than 24 hours prior to scheduled departure time that a scheduled flight has been cancelled, 25% of the basic charges for the respective aircraft type will be invoiced.

If a cancelled flight must be unloaded during loading process, this additional work will be invoiced at 75% of the basic charges for the respective aircraft type.

4.4.4 Deviation of flights

If the handling of a passenger aircraft deviates from published times, the following surcharges are calculated:

- between 0.5 and 1 hour 15%,
- between 1 and 2 hours 20%,
- more than 2 hours 25%.

4.4.5 Unscheduled landings or diverted flights

In the event of unscheduled landings of aircraft – e.g. due to weather conditions at the destination airport, refuelling of aircraft or technical reasons – handling charges will be reduced by 50% provided that the passengers remain in the aircraft and the load remains untouched. However, if the passengers leave the aircraft or any change is made to the load, the full handling charge will be invoiced in such cases.

5 Tariff Regulations of Special Service Charges

Special services are provided only upon prior request and availability of resources.

No.	Service	Unit	EUR
5.1 Pushback			
Contact: ☎ 0211 – 2600 6177			
5.1.1 Pushback procedure / Pushback procedure when time is exceeded			
272	Category I up to 90 t MTOW	per started 20 min.	95.00
273	Category II from 91 t - 170 t MTOW	per started 20 min.	155.00
274	Category III from 170 t - 400 t MTOW	per started 20 min.	248.00
275	Category IV exceeding 400 t MTOW	per started 20 min.	280.00
276	Surcharge Single man push out (SMPO)	per started 20 min.	30.00
5.1.2 Towing procedure on the apron			
750	Category I up to 90 t MTOW	per started 20 min.	220.00
751	Category II from 91 t - 170 t MTOW	per started 20 min.	250.00
752	Category III from 170 t – 400 t MTOW	per started 20 min.	350.00
749	Category IV exceeding 400 t MTOW	per started 20 min.	420.00
5.2 Hourly rates for personnel			
Contact: ☎ 421 - 52311 📠 421 - 52319			
205	Operations Manager	½ hour	51.50
202	Supervisor	½ hour	47.50
203	Head Loader	½ hour	31.00
204	Loader	½ hour	29.00
207	Bus driver (- 52313) / Crew driver (- 52314)	½ hour	31.00
5.3 Services / Provision of equipment			
Contact: ☎ 421 - 52311 📠 421 - 52319			
5.3.1 Loading equipment with operator			
219	Fork lift 1.6 t	½ hour	90.00
220	Fork lift up to 15 t	on request	
246	Conveyer-belt	½ hour	83.00
227	Highloader 3,5 t	½ hour	
242	Highloader 7,5 t	½ hour	125.00
994	Highloader 14 t	on request	
753	ULD Transporter	½ hour	83.00
367	Provision of dolly	per started hour	8.90
356	Provision of baggage cart	per started day	20.50

No.	Service	Unit	EUR
5.3.2 Provision of stairs			
253	Passenger stairs up to 4.20 m (up to A321, B737)	½ hour	36.00
250	Passenger stairs up to 5.85 m (from B757, A330)	½ hour	65.00
249	Positioning or removing of stairs	event	29.00
5.3.3 Ground support equipment with operator			
228	Water service	event (½ hour)	139.00
230	Toilet service	event (½ hour)	163.00
382	Additive disinfectant for toilet service in connection with aircraft disposal	event	8.40
155	Draining of water tanks	event (¼ hour)	74.00
263	Mobile ground power unit (GPU)	½ hour	51.00
5.3.4 Air starter and heater with operator			
257	Air starter for engine starting	event (¼ hour)	208.00
258	Air starter (stand by)	event (¼ hour)	83.00
255	Air starter for conditioning and maintenance	event (¼ hour)	260.00
1085	Power heater for aircraft	event (¼ hour)	110.00
5.3.5 Transport of persons			
231	Passenger bus with driver (max. 65 passenger per drive)	drive (¼ hour)	62.00
233	Transport of crews and persons (airside)	drive (¼ hour)	28.00
460	Shuttle service of unaccompanied minors (airside, Übergabe an der Gebäudekante)	child	28.00
236	Transport of Gate-/Ops staff between A/C and terminal	drive (¼ hour)	62.00
933	Transport of transfer passengers / Short connex	drive (¼ hour)	45.00
240	Transport of documents	drive (¼ hour)	28.00
5.3.6 Transport of cargo			
262	Return transport of misguided cargo	drive (½ hour)	48.50
243	Additional transport of cargo documents	drive (¼ hour)	28.00
238	Single transport of cargo	drive (½ hour)	48.50

No.	Service	Unit	EUR
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5.3.7 Baggage Handling

Contact: ☎ 421 - 2319 📠 421 - 52331

898	Tractor with driver	½ hour	69.00
1055	Pick-up of baggage at gate/jetway	event (¼ hour)	29.00
935	Identifying and extricating of baggage (up to 5 pieces)	event	48.00
936	Transport of baggage to arrival area due to overload (up to 25 pieces)	event	87.00
937	Return transport of up to 5 rejected checked-in rush bags from a/c to the sorting area	event	29.00
1050	Sortation of baggage by one further criterion	flight	46.50
1051	Sortation of baggage by two further criteria	flight	116.50
1052	Sortation of baggage by three further criteria	flight	235.00

5.3.8 Ramp Handling

Contact: ☎ 421 - 52311 📠 421 - 52319

1001	Container-loading on parking stand	per container	39.00
1002	Baggage offload in case of no show (wide body)	per ½ hour	229.00
1003	Baggage offload in case of no show (narrow body container)	per ½ hour	169.00
1004	Baggage offload in case of no show (narrow body bulk)	per ½ hour	150.00

5.4 Other Services

Contact: ☎ 421 - 52311 📠 421 - 52319

18	Positioning or removing of passenger bridge	event	37.00
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5.5 De-/Icing

- The charges and procedures (Aircraft De-/Anti-Icing Procedure) will be published prior at the start of each season.

6. Privacy Statement

Information on data protection in accordance with Section 13 TMG (i.e. German Telemedia Act) and article 13 GDPR is available on the website of Flughafen Düsseldorf Ground Handling (www.groundhandling-dus.de).